

IT & BPO COMMITTEE

The following **BPO Service Providers** are all members of GPCCI:

BPO Service	Provider
Advertising Service (media planning, search engine marketing campaign management, analytics)	DACER PR Legacy
Animation and Graphics (animation, display advertising, marketing collateral, pre-press, web graphics)	
Back office services (data processing, HR, finance & accounting, document management, claims and transaction processing, editorial, procurement, professional services, research, supply chain management, etc.)	Business Outsourcing Solutions & Services (BOSS), Inc. CPL Philippines, Inc Greenova Philippines, Inc Pointwest Technologies Corporation Robert Bosch Communication Center Inc. Santa Fe Moving & Relocation Services Inc.
Back office KPO (audit, content generation, procurement, research, supply chain management, etc.)	Business Outsourcing Solutions & Services (BOSS), Inc. Santa Fe Moving & Relocation Services Inc.
Contact Center (Primarily Inbound)	Robert Bosch Communication Center Inc.
Contact Center (Primarily Outbound)	
Contact Center (Inbound and Outbound)	Robert Bosch Communication Center Inc.
Customer Care and Service (Non-Voice)	Robert Bosch Communication Center Inc.
Data Services (Analytics, Business Intelligence, Data Management)	CPL Philippines, Inc.
Engineering Services	
E-learning	CPL Philippines, Inc. Robert Bosch Communication Center Inc.
Financial KPO Services (research and analysis, risk management, investment management)	
Industry Supplier (telecom, infrastructure, training, furniture and office equipment, food and beverage, recruitment, executive search)	Coffral Access & Shoring, Inc.

<i>IT Services and Infrastructure Management</i>	Business Outsourcing Solutions & Services (BOSS), Inc. CPL Philippines, Inc. Greenova Philippines, Inc Pointwest Technologies Corporation Robert Bosch Communication Center Inc.
<i>Legal KPO Services</i> (litigation support, research and analysis, regulatory compliance, intellectual property)	Donato, Zarate & Rodriguez
<i>Legal transcription</i>	
<i>Marketing Services</i> (market research, content generation and management)	
<i>Medical Transcription</i>	
<i>Medical KPO Services</i> (patient billing, patient records, claims processing, etc.)	Pointwest Technologies Corporation
<i>Product Support</i>	Pointwest Technologies Corporation Coffral Access & Shoring, Inc.
<i>Publishing Services</i> (editing, layout, pre-press)	DACER PR Legacy
<i>Software Services</i> (outsourced solution development and implementation services)	Business Outsourcing Solutions & Services (BOSS), Inc. CPL Philippines, Inc. Datronicsoft Inc. Greenova Philippines, Inc Pointwest Technologies Corporation Robert Bosch Communication Center Inc.
<i>Software Development</i> (original IP)	Datronicsoft Inc. Greenova Philippines, Inc Pointwest Technologies Corporation
<i>IT Tech support</i>	Business Outsourcing Solutions & Services (BOSS), Inc. CPL Philippines, Inc. Greenova Philippines, Inc Pointwest Technologies Corporation Robert Bosch Communication Center Inc.
<i>Website Development</i> (design, execution, SEO)	Business Outsourcing Solutions & Services (BOSS), Inc. CPL Philippines, Inc. Greenova Philippines, Inc Pointwest Technologies Corporation

German-Philippine Chamber of Commerce and Industry Inc.

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